

# STRAIGHT-THROUGH INVOICING AUTOMATION

The shortest route to real-time accounting

Company: Romania Hypermarché

Industry: Retail

Services: DxInvoice, DxOrder,  
DxLogistics, DxFin, DxArchive, and  
managed supplier onboarding.

**150K** euro in savings within  
18 months

**1330** suppliers onboarded to  
e-invoicing

**20K** initial project  
investment

"I was really impressed with the implementation efficiency that DocProcess team offered us. They onboarded suppliers at lightning speed.

The DocXchange platform is flexible enough to accommodate all our business needs and scalable enough to support all our financial processes.

We're looking forward to expanding these Machine Learning solutions to other financial areas."

Bertrand Gregory  
Finance & Administration Director  
Romania Hypermarché

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## BACKGROUND

Cora had already started its journey towards invoice processing through dematerialization, at the time DocProcess became a preferred supplier.

Cora had put in place a process for posting, scanning and using OCR for their inbound invoices with a leading source-to-pay automation company, with offices around Europe.

Still, the process was lengthy - involving scanning all invoices locally, in Romania, then sending them abroad for OCR processing. Frequently, documents were lost, image scanning was of poor quality and traceability was poor, which made treasury operations and reporting quite difficult.

## MAIN ISSUES

- Difficult and lengthy OCR processing with their existing implementation
- Inaccurate processing, with only around 20-30% straight-through processing (without human intervention)
- Poor data quality - many invoices contained at least one error, and the processing made it worse
- No custom business rules or validations
- No included onboarding process

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## APPROACH

Step 1: Gradually digitize paper invoices. DocProcess offers mailroom services to automate data capture from paper documents and integrate them into Cora information system. This step is essential in order to smooth the transition to invoicing without disrupting current business flows.

2. Design the AP automation process flow  
Prepare for the implementation of EDI technology. DocProcess worked to design a complete einvoice workflow configuring the robots to perform checks and validations according to the buyer's business rules.

Step 3: Onboard suppliers. Over 93% of suppliers have been integrated by DocProcess onboarding team in less than 18 months.

4. Continuous improvement. Invoice automation helped reduce the headcount dedicated to Accounts Payable and redirect them towards other, more value-added activities. DocProcess is now working on e-order implementation which helps suppliers eliminate the work of invoice creation. With e-order they can flip it directly to an invoice or to a dispatch advice.

## RESULTS

- 93%** supplier onboarding rate
- 6** months for project ROI
- 100%** invoices received and validated within minutes of issue
- 100%** real-time view into financial processes
- 100%** invoices matched with deliveries for dispute reduction
- 100%** more accurate legal reporting, for faster VAT reimbursement